## DEAR VALUED CUSTOMER,

We understand that many of you may be concerned about the COVID-19 outbreak so we wanted to update you on the steps that Thribe are taking to ensure your health and safety during this challenging time.

As well as monitoring government guidelines, we are now also asking all homeservice customers, stylists & MUA's the following before any booking is confirmed;

- 1) Have you or anyone in your home returned from a trip outside the UK in the last 14 days?
- 2)Do you or anyone in your home have any symptoms of cough or high temperature?
- 3) Do you or anyone else in your home feel unwell?

If any customer answers yes to any of these questions, we will re-schedule your booking for another 3 weeks time.

Our services continue to run in a safe manner & we ask everyone to please take extra care during this time. We are providing our stylists and MUAs with disposable gloves for getting on public transport along with extra care guides to handwashing upon arrival and departure from customer locations as well as the removal of footwear and outer garments

Thank you

thribe

Making Everyday Easier